FREQUENTLY ASKED QUESTIONS

PINEWOOD PLAZA
apartments

• How is Pinewood Plaza an Equal Housing Opportunity (EHO) provider?
• What are the rights and responsibilities that come with renting a home in VA?
• Does a felony conviction automatically disqualify me from living here?
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How is Pinewood Plaza an Equal Housing Opportunity (EHO) provider?
We do not discriminate on the basis of race, color, sex, national origin, religion, disability or familial status or on the basis of any additional protected classes as defined by state or local Fair Housing laws.

What are the rights and responsibilities that come with renting a home in VA?
Tenants and landlords have legal protections under the Virginia Residential Landlord and Tenant Act (VRLTA). A summary of tenant rights and responsibilities can be found at www.dhcd.virginia.gov/landlord-tenant-resources. For more detailed information on the rights and responsibilities, please refer to the Virginia Residential Landlord and Tenant handbook. The handbook provides further information on the rental process.

Does a felony conviction automatically disqualify me from living here?
A felony conviction will not automatically disqualify you from living here. Federal Fair Housing guidance indicates that felony convictions must be evaluated on an individual basis, taking into consideration the nature and severity of the conviction and any other mitigating circumstances.

If I have a felony conviction, what information should I submit for consideration?
We invite you to provide with your rental application information concerning the facts and circumstances of the offense, including your age at the time, your history since the offense, rehabilitation efforts, and any other information you wish to provide. All decisions regarding criminal background are at the sole discretion of management in compliance with our established policies and are made in accordance with all applicable Fair housing laws. If you have questions, please ask us.

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What are the steps to apply?

1. All occupants 18 years or older must submit an application.
2. Each applicant must provide a current government-issued photo ID which is used by a third-party service to verify applicants' identities.
3. After you pay the non-refundable application fee we'll inform you (usually by the next business day) if additional steps are required to verify your identity or address. All requested verification materials must be received within 48 hours of our notice (excluding Sundays and Federal holidays), or your application will be cancelled.
4. Credit, income, rental history, and criminal background checks for every applicant are conducted by a third-party service. For income verification, you may need to connect your payroll account within 48 hours of receiving the verification email, or we must cancel your application.

How much is the application fee and deposit?

You pay a non-refundable application fee of $50 for each occupant 18 or older. If your application is approved, you pay a refundable security deposit of $500, and if approved with conditions the security deposit is one month's rent.

How does my credit score affect my application?

To assess your credit, we obtain your Experian VantageScore 4.0 from SafeRent Solutions, our third-party consumer reporting agency. This score, along with the information found in your credit report, helps us determine whether you meet our minimum requirements for acceptance. Based on this evaluation, SafeRent will inform us if you are approved without conditions, approved with conditions, or denied. If approved with conditions, you will be required to pay a higher security deposit.

What is the income requirement?

The total combined annual gross income for all leaseholders in an apartment must be at least 3 times the annual rent (example: $1,500 monthly rent X 12 = $18,000 annual rent X 3 = $54,000 minimum annual income). There is no maximum income limit. The total gross household income must meet our minimum qualification requirement, or your application will be cancelled.

Does my mortgage affect my income requirement?

Yes, if you have a mortgage your income requirement will be more than the standard. You may also use rental income to qualify. Conditions apply so please call us for details.

I have a new job & no pay stubs!

No problem! Provide your original job offer letter (on company letterhead) that states your name, start date & annual income. We'll then verify everything with your employer.

Do you accept Section 8 or other housing vouchers?

Yes, Commonwealth of Virginia requires all apartment communities to accept housing assistant payments. We do not participate in Second Chance programs.

Do you accept co-signers?

No, but we accept a guarantor for full-time students who do not meet our income requirement. We do not accept guarantors if the applicant's credit does not meet our requirement. The guarantor must meet our income, credit & residency requirements. The income requirement for a guarantor is 6 x the monthly rent. Call for details.

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PINEWOOD PLAZA apartments

What must I bring to see an apartment?
Each person who is at least 18 years old must bring one valid, current Photo ID: driver's license, passport, state or other government-issued ID, student ID, Permanent Resident Card (green card) or military ID.

Are utilities included in the rent?
Gas is included (for heating, cooking and heating your water). Electricity is not included--Dominion Virginia Power bills you based on the actual amount used plus any taxes & fees charged by the utility and the government. Water/sewer is not included--your bill is determined by a percentage-based formula we are required to use by Fairfax County, VA. We set up the account for you and the water/sewer billing company charges you a $10 setup fee on your first bill.

Do you accept dogs/pets?
We don't accept dogs. We allow up to 2 cats per home. Other pets--if it always lives in a cage, bowl or tank then generally we allow two per apartment (call for details). For fish, we allow 50 gal maximum tank size.

How much is the pet deposit and pet rent?
Fees are for cats only: a refundable deposit of $300, due after your application has been approved. Additional rent is $25 monthly per cat.

Do you require renters insurance before I move in?
Yes, your lease agreement requires a minimum of $100,000 in liability coverage. You may purchase insurance through our preferred provider at www.EasyRentersInsurance.com or your provider of choice.

What are the schools?
Mantua (K-5), Frost (6-8) and W.T. Woodson (9-12)

Do you offer short-term leases?
No, our standard lease is 12 months.

What about parking?
We have ample free resident & visitor parking on our surface lots (no garages). No permit is required.

Do you have furnished apartments?
No, but there are furniture rental companies nearby

What must be paid on move-in day?
You pay a full month's rent. If you move in anytime after the 1st day of the month, we reduce your second month's rent by the amount you pre-paid when you moved in.

What happens at lease end?
At the end of your lease, you will continue on a month-to-month basis. If you decide to move, we require that you notify us in writing at least 60 days in advance.